



Warranty Number

**THERMO-SAFE® GLASS BREAKAGE AND SEAL FAILURE LIMITED WARRANTY FOR SINGLE INSTALLATIONS OF 1,000 SQUARE FEET OR LESS**

**Approved Thermo-Safe Films:**

SRS-220 SRS-330 RS-440 SB-221 SB-341 SG-330 SG-550 TSG-335 CLS-200 CL-200  
CL-400 LCL-600 CL-700 LCL-800 SafetyShield® 800 SafetyShield® 1500

**2 YEAR LIMITED GLASS BREAKAGE WARRANTY**

Madico, Inc., warrants the film installation at the address below against thermal stress and thermal expansion glass breakage caused as a direct result of this installation on vertical glass only, subject to the terms and conditions and limitations set forth on the reverse side of this certificate. The warranty coverage period is two years from the date of completion of the original installation. The warranty coverage is applicable only to the original purchaser of the Madico Thermo-Safe approved films, and is not transferable.

**2 YEAR LIMITED IG UNIT SEAL FAILURE WARRANTY**

Madico, Inc., also warrants the film installation at the address below against insulated glass seal failure caused as a direct result of this installation on vertical glass only, subject to the terms and conditions and limitations set forth on the reverse side of this certificate. The warranty coverage period is the time period that the insulated glass manufacturer's seal failure warranty is in effect, up to a maximum of two years from the date of completion of the original installation. This warranty coverage is applicable only to the original purchaser of the Madico Thermo-Safe approved films, and is not transferable.

**MADICO'S OBLIGATION UNDER THE WARRANTY**

If glass breakage or seal coverage failure does occur as a direct result of an installation of an approved Thermo-Safe film, upon verification of warranty coverage Madico will replace the broken glass or insulated glass and the window film, provided, however, that if the cost of repair or replacement of any one window, including re-installation, exceeds \$500.00, Madico's obligation shall be limited to payment of \$500 for that window. This warranty does not apply to any tinted IG unit which is improperly installed (such as the outside tinted surface reversed and installed inside) or to damage caused by acts of nature, accidents, fire, riot, and /or explosions. This warranty becomes void in the event of any false or misrepresented information on the warranty application or product warranty registration certificate, or dealer or customer fraud. All claims must be reported during the warranty coverage period.

**SEE REVERSE SIDE FOR TERMS, CONDITIONS, LIMITATIONS AND EXCLUSIONS REGARDING THIS WARRANTY**

**ALL INFORMATION MUST BE COMPLETED**

**CUSTOMER INFORMATION**

Business Name: \_\_\_\_\_  
Authorizing Individual: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Title: \_\_\_\_\_  
Signature: \_\_\_\_\_

**DEALER INFORMATION**

Dealer Name: \_\_\_\_\_  
Business Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Signature: \_\_\_\_\_

**FILM INSTALLATION INFORMATION**

Installation Date: \_\_\_\_\_  
Total square footage installed: \_\_\_\_\_  
Film Type(s): \_\_\_\_\_  
# of panes filmed: Single Pane: \_\_\_\_\_ Double Pane: \_\_\_\_\_  
Roll #'s: \_\_\_\_\_

**GLASS INFORMATION (Check all that apply)**

Glass Type:  Single Pane Clear  Single Pane Tinted  
 Double Pane Clear  Double Pane Tinted  
 Reflective  Non-Reflective  
 Annealed  Tempered  Low E  
Glass Thickness: \_\_\_\_\_  
Has any previous glass breakage or seal failure occurred?  Yes  No

Send completed yellow copy to: Madico, Inc. • Warranty Department • 64 Industrial Parkway • Woburn, MA 01801

## TERMS & CONDITIONS

To qualify for the seal failure coverage, the customer must present documentation displaying that the manufacturer's seal failure warranty coverage is in force at time of film installation. Installations over 1,000 square feet require prior Madico approval and are subject to a fee schedule. This two year IG unit seal failure coverage will not exceed the term limits of the seal failure warranty coverage period provided by the manufacturer of the IG unit.

As a condition of coverage, this glass breakage and seal failure coverage must be registered within 30 days of installation commencement. Coverage is non-transferable from the original purchaser of the film and is only valid on approved film-to-glass applications in the United States and Canada.

### **THIS WARRANTY DOES NOT COVER ANY THERMO-SAFE FILM INSTALLED ON:**

- Circular, Round (excluding arch-tops), bent, laminated, textured, wired glass or skylights
- Partially shaded glass panes (exterior shading of 20% or more of an individual glass lite)
- Triple or quadruple pane IG units
- Glass with any single edge dimension greater than 10 feet
- Any single glass pane greater than 100 square feet total
- Any single IG unit greater than 40 square feet total
- Glass 3/8th inch or thicker
- Damaged, chipped, cracked or scratched glass
- Glass with paint, lettering, vinyl graphics
- Glass with concrete framing
- Wood windows with putty as the glazing sealant
- IG units with black or bronze spacers
- Glass with metal framing that has no gaskets or seals
- Any building that has a history of glass breakage and seal failure problems
- Broken Glass or IG units with seal failure prior to installation of the film

### **HOW TO MAKE A CLAIM**

All claims must be submitted to Madico in writing and must include a copy of the completed warranty certificate and a copy of the manufacturer's warranty (for insulated glass seal failure claims only). All claims must be reported within the warranty coverage period. Madico's address for warranty claims is:

Madico, Inc.  
Warranty Department  
64 Industrial Parkway  
Woburn, MA 01801